

A flexible application:

Galliker Transport invests in integrated IT-LOG solutions

Galliker Transport AG has looked to IT-LOG, a strategic alliance of four leading logistic system enterprises, for an integrated software solution for its logistic requirements. The open structure and flexibility of the IT solution have enabled the logistic service provider to react fast to changing customer requirements and have facilitated the integration of new products into the software at any time. Thus, at the beginning of March 2003, the concept for a new logistics centre for frozen goods was born.

With some 600 trucks and over 1,400 employees, Galliker Transport AG is one of Switzerland's leading logistic service providers. With seven handling platforms, the family enterprise is represented throughout Switzerland with further subsidiaries in Belgium, Italy and Sweden. The head office in Altshofen boasts an area of 280,000 m², which includes 150,000 pallet bins and space to process and park ca. 2,000 cars. The transport company handles over 2,000 consignments daily in piece goods, contract logistics, automotive assembly and distribution as well as temporised storage for the food industry. The enterprise picks, loads and dispatches a further 1,100 orders for various well-known Swiss retailers including for some established brand names from the foods industry. Galliker is currently expanding its foods division. March 3rd this year saw the preliminary steps towards a new logistics centre project for frozen goods. The centre will be delivering frozen bakery goods for a major customer from January 2005.

The IT Assignment

To be able to react fast to changing requirements and to introduce new customers to new products as they become available as part of the service package, Galliker was looking for a professional IT solution which offered both flexibility and an open system. "The choice of IT system was, strategically, a very important decision" said Peter Galliker, who has been Director of the traditional fami-

ly-run company since 1962 and has been expanding their logistic services continually over the years. "When we installed the first IT Transport Solution SISA STRADA in 1991 for national and international road transport, we placed particular emphasis on the system's capacity for expansion. In the course of the expansion of our own logistic services, we have incorporated further STRADA modules into our system. The same is true of our LFS 400 Warehouse Management System. Over time, both IT solutions have grown analogously with the development of our own company".

Software Solutions and Suppliers

Both SISA STRADA and LFS 400 are solutions from IT-LOG, a strategic alliance between four leading logistic system enterprises. Forming the alliance with the two software enterprises SISA and Ehrhardt + Partner are the Aachen Customs Specialist, Hübner EDV-Beratung, and DAKOSY AG, a Hamburg Logistics Expert in sea freight, bonded goods, rail and hazardous goods transport applications. The four enterprises, which have all enjoyed success in the market for many years, offer, in their logistic alliance venture, complementary software applications and a fully comprehensive service for all modes of transport, warehouses and customs. The customer is offered a "one-stop shopping" opportu-



Galliker Transporte & Logistik headquarters



Galliker will be operating with the integrated software solution from IT-LOG from January 2005, including an installation in their new logistics centre for frozen goods in Dagmarsellen, Switzerland. This project first came to the drawing board at the beginning of March 2003.

nity, sparing the time and cost of liaising with several different software suppliers. Customers such as Galliker need only contact one person for new enquiries and projects, as new requirements can now be processed centrally.

The IT Transport Solution

SISA STRADA is a comprehensive IT Transport Solution with integrated order processing and disposition, very flexible tariff rates and numerous additional modules which include vehicle fleet administration, packing drum/container checks, bridge truck administration, company accounting, platform transport, EDI and remote data transfer, consignment tracking, scanning etc. The STRADA functions most important to Galliker and their uses are described briefly below:

Orders which arrive mostly by remote data transfer are pre-recorded in the system and, at the same time, tariffed for invoicing. Consignments are selected by date, route, region and placed on the vehicle. Automatic factoring creates invoices for all completed orders on a daily basis. The delivery status is recorded in the STRADA consignment tracking module and is either sent as a status report to the customer's system or is published on the internet on the SISA WebCenter. The SISA LOGiTRACKaktive



One-Stop Shopping with IT-LOG: One central contact person provides comprehensive support for all software products. The customer is spared the time and cost of liaising with different software suppliers.

module also ensures that the status information only reaches the intended recipient at the customer's firm.

Galliker has currently 220 users of the SISA STRADA solution and 50 customers connected to the tracking system described above.

The Warehouse Management System

Galliker has approximately 60 further users of the Warehouse Management System LFS 400. The logistics experts have split their warehouse areas according to the different goods to be put away: In addition to normal goods such as car tyres, the warehouse also has a 15° Celsius area for dry goods and temperature-controlled goods, such as cheese and chocolate. Fresh produce, such as fruit juice-based drinks, are stored in a 2 - 5° Celsius area and frozen produce, such as ice-cream and meat, is kept at minus 25° Celsius. This illustrates clearly the unlimited versatility of LFS 400 in an extensive range of industries and applica-

tions. The food industry - an industry which the logistic experts established with the take-over of the transport department of Switzerland's second largest retailer in 1997 and have since been expanding with great success, is well-known for its strict legal requirements. During the expansion and development of this division, the use of LFS 400 enabled Galliker to react with ease to each new requirement, such as the logistics centre with 20,000 pallet bins for frozen goods, as these were all already defined in the standard modular software application. The LFS 400 software system, which supports large holdings and multiple clients, offers instant status reports for all warehouses so Galliker customers can check the status of their goods online at any time.

The benefits of integrated solutions

The integrated software solutions from IT-LOG have enabled Galliker to implement the following improvements: The complementary software systems mean that problems with interfaces and

errors arising from double entries can be avoided. Pre-defined information also speeds up the logistic chain.

One-Stop Shopping: A single contact person provides comprehensive support for several software products. Galliker does not get tied up in time consuming and costly liaisons between several different software suppliers.



The Management at Galliker Transporte & Logistik

Flexible parameterisation enables the standard software to be adapted to the individual needs of Galliker's customers. IT-LOG's continual development of the individual software components guarantees a high level of innovation throughout the integrated standard software elements.



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Galliker Transport AG currently have 60 users working with the LFS 400 Warehouse Management System and a further 220 users of the SISA STRADA Transport Solution. There are currently 50 Galliker customers connected to the system's consignment tracking system.